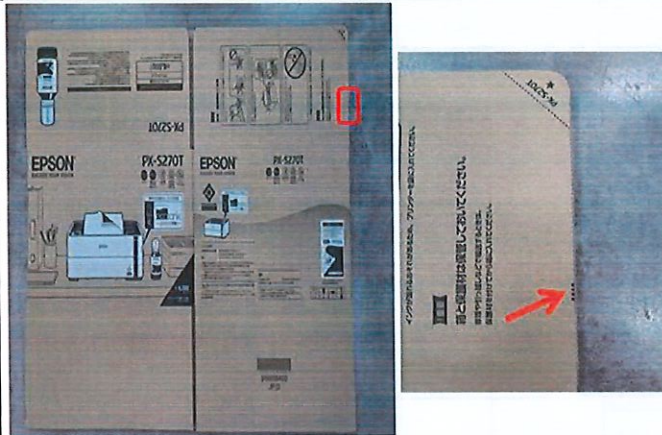# KANEPACKAGE PHILIPPINE INC.

No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna
Telephone No. (049) 545-7166 to 69
Fax No. (049) 545-6302

INVESTIGATION REPORT FORM (IRF)

■ Inhouse Detection	☐ Customer Claim	
Control No.: IRF-23-11-0107	Date Issued:	11-Nov-23

Customer	EPPI	Attention To	N. CEPEDA/ R. ALMARIO
Item Code	5166584-00	Department	KPLIMA- PRODUCTION
Item Description	LIONEL SGY; JAPAN; D	Date of Detection	231110 DS
Job Order Number	049170	Section Detected	INLINE QA

ILLUSTRATION OF THE PROBLEM

☐ Major		■ Minor

Lot Quantity (pcs.)	Reject Quantity (pcs.)	Reject Percentage
198	27	13.64%

Nature of Defect:

MISALIGN DIECUT

ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF MISALIGN DIECUT

Actual:

MISALIGN DIECUT WAS ENCOUNTERED ON THE ITEM
(PLEASE SEE ATTACHED PICTURE)

NO. OF OCCURRENCE	DISPOSITION	Slotter		CONTENT
■ First	☐ Hold	☐ Slotter ☐ Gluing		☐ Material
☐ Recurrence	☐ Special Acceptance	☐ EQOS ☐ Vertical		☐ Dimension
No.:	☐ For Rework	■ Diecut ☐ Others:		☐ Appearance
Date:	■ Reject / Disposal	☐ Detaching		■ Process / Method

Issued by	Checked by	Approved by	Received by (Receiving Section)
J. Papay	G. Magsino		N. Cepeda/ R. Almario
QA-IE Staff	QA Supervisor	QA Asst. Manager	Head/ Supervisor/ Manager

I. INVESTIGATION / ANALYSIS

	DIRECT CAUSE: (Analyze the reason of occurrence, why it happened?)	INDIRECT CAUSE: (Analyze the reason of occurrence, why it leaked?)
System / Training	Why 1: Why 2: Why 3: Why 4: Why 5:	Why 1: Why 2: Why 3: Why 4: Why 5:
Design / Toolings	Why 1: Why 2: Why 3: Why 4: Why 5:	Why 1: Why 2: Why 3: Why 4: Why 5:
Process / Material	Why 1: Why 2: Why 3: Why 4: Why 5:	Why 1: Why 2: Why 3: Why 4: Why 5:

LQA-006-F01 REV.00

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INVESTIGATION REPORT FORM (IRF)

FINAL CONCLUSION

OCCURRENCE ROOTCAUSE	OUTFLOW ROOTCAUSE

IMMEDIATE ACTION: (Action to be done to contain/ temporary correct the problem found)	CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)	

A. Sorting Result

	Location	Total Stock	NG	Total Good
RM				
WIP				
FG				

CORRECTIVE ACTION: Actions to be done to eliminate recurrence

	Actions to be done to eliminate recurrence	Who / When
System		
Design / Tools		
Process		

B. Orientation

Date		Time	
Title			
Attendees			

C. Reworking

Rework Quantity	
Total Good	
Rework Percentage (Good)	

II. QA ROOTCAUSE VERIFICATION (To be filled out by QA In-charge)

Date Conducted:_____   PIC:_____

Identified Rootcause	Recommendation

III. CORRECTIVE ACTION VERIFICATION (To be filled out by QA In-charge)

	Checked by	Date	Implemented?	Remarks
1st Verification of Action			[ ] Yes [ ] No	
2nd Verification of Action			[ ] Yes [ ] No	
3rd Verification of Action			[ ] Yes [ ] No	
Effectiveness of Action			[ ] Yes [ ] No	

Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.

IV. CLOSURE

Status:	Remarks:	Approved by:		Process Owner Acknowledgment: (Receiving Section)	
[ ] Closed					
[ ] Still Open		QA Supervisor	QA Asst. Manager	Line Leader	Department Head
[ ] Re-Issue IRF		Date:	Date:	Date:	Date:

LQA-006-F01 REV.0(